

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

On this the 28th day of August 2018

C.G.No:147/2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

S.Ananda Murthy ,
C/o Vannurappa,
Mulakaledu,
Setturu,
Anantapur -Dist.

Complainant

AND

1. AE/O/Setturu
2. ADE/CCO/Kalyandurg
3. DE/O/Kalyandurg

Respondents

ORDER

1. Complainant filed a petition before this Forum for delay in releasing of Agriculture Service to complainant.
2. Respondent No.1 had submitted a written submission to this Forum stating that an estimate was prepared for releasing of Agriculture service by erection of 3 no's of LT poles and the service was released vide ASC.No:751243000780. Respondent.No.1 had also enclosed the complainant statement addressed to Respondent No. 2 wherein he expressed his satisfaction for resolving his grievance.
3. Complainant was also contacted over phone by the Forum on 17.08.2018 at 1.40 PM and when enquired about his grievance he expressed his satisfaction.
4. In as much as the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed in favour off complainant.

DISPATCHED
DATE 4/9

o/c

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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28th August 2018.

Sd/- Sd/- Sd/- Sd/-
Member (Finance) Member (Technical) Independent Member Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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